



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Frontier Communications - Prairie, Inc.
for quarter ending March 31, 2006

Performance Data	January	February	March	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	0.00	0.00	0.00	0.00
B. Operator Answer Time - Information [730.510(a)(1)]	0.00	0.00	0.00	0.00
C. Repair Office Answer Time [730.510(b)(1)]	10.00	5.00	5.00	6.67
D. Business or Customer Service Answer Time [730.510(b)(1)]	106.00 *	108.00 *	55.00	89.67 *
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	100.00%	100.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	66.67% *	100.00%	88.89% *
G. Trouble Reports per 100 Access Lines [730.545(a)]	1.80	0.70	1.20	1.23
H. Percent Repeat Trouble Reports [730.545(c)]	0.00%	0.00%	0.00%	0.00%
I. Percent of Installation Trouble Reports [730.545(f)]	3.03%	20.00%	0.00%	7.68%
J. Missed Repair Appointments [730.545(h)]	2	1	0	1
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments



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